



Fundamentals of Facilities Management

TYPE: Short Course
MODE: Online
PRICE: R900.00 (ZAR)



Course Description

By completing this short learning programme, you will:

Understand the role, scope, and strategic importance of Facilities Management (FM).
Analyse how FM aligns with business objectives and organisational strategy.
Evaluate different Facilities Management service delivery models

Understand stakeholder relations and interdependencies within FM environments.
Apply principles of performance measurement and quality management in FM.
Identify and monitor internal and external influences impacting FM service delivery.
Explore business optimisation, service innovation, and organisational culture within FM.

Understand information collection, data analysis, and decision-making systems used in modern facilities management.
Recognise emerging trends such as smart buildings, sustainability, IoT, AI, and digital transformation in FM.

Course Content

This module covers three key knowledge areas:

- Role and Scope of Facilities Management
- Business Sector Analysis and Stakeholder Relations
- Fundamentals of Business Optimisation

Who Should Enrol

This course is suitable for:

- Current or aspiring Facilities Managers
- Property and Commercial Property Management professionals
- Maintenance and Operations Managers
- Building Supervisors and Technical Coordinators

- Professionals involved in workplace management or infrastructure oversight
- Individuals seeking foundational knowledge aligned to the Occupational Certificate: Facilities Manager
- Organisations looking to upskill staff in strategic and operational FM practices

Course Completion

To successfully complete this course, learners must participate in all learning activities and complete the short assessment. Upon completion, learners will receive a **Certificate of Completion and Badge**