



SHORT COURSE IN BUSINESS ADMINISTRATION:
Apply knowledge of self and team in order to develop a plan to enhance team performance

OUTCOMES

The qualifying learner is capable of:

- Understanding him/herself as worker in a specific position.
- Identifying own role in an organisation.
- Understanding the dynamics within a specific group.
Using a variety of strategies to deal with potential conflict in a team or group.
- Developing a plan of action to enhance team performance.

SAQA US ID

US 13912

UNIT STANDARD TITLE

Apply knowledge of self and team in order to develop a plan to enhance team performance

NQF

3

CREDITS

5

PURPOSE OF THE UNIT STANDARD

This unit standard required learners to reflect on the strengths and weaknesses of themselves and their teams in order to manage team performance. It is intended for managers of small businesses and junior managers of business units in larger organisations. The term business unit in this unit standard implies a small business, cost centre, section or department. Junior managers include, but are not limited to team leaders, supervisors, first line managers and section heads. The position is term is used to describe the first level of management in an organisation at which an employee has other employees reporting to him/her.

COST

This course costs **R1 375.00**

ENROLMENT

To enrol onto this course, you will need to create a student account by clicking on the link below.

<http://www.vitalonline.co.za/moodle/login>

Once you have created an account click on the link below to take you to the payment and enrolment page for this course.

Click here

CONTACT US

Telephone: 031 573 5409

Email: training@vitalonline.co.za

Website: www.vitalonline.co.za

Facebook: Vital College

Instagram: @Vital_College

Twitter: @Vital_College



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