

# SKILLS PROGRAMME: CP 8 – HOSPITALITY SERVICES

## **Outcomes**

Abilities and skills developed:

Preparing beds and handling linen and bed coverings.

Servicing guest rooms, maintaining guests' comfort and satisfaction and maintaining housekeeping supplies.

Understanding personal safety of food and kitchen hygiene practices.

Applying personal safe working practices regarding the work area and equipment.

Maintaining personal hygiene.

## **About**

Care Practitioner Skills Programmes are based on the qualification National Certificate: Care Based Practices (SAQA 80786) at NQF level 2. Several skills programmes may lead to the attaining of the full qualification.

They are intended learners interested in providing home-care services in an institution or an individual's household where specialist care service needs to be provided.

These Skills Programmes are designed to develop competencies required to provide a comprehensive home-care service in a manner that has regard for life and property.

## **Unit Standards**

Unit Std ID	Unit Standard Title	NQF Level	Credits
377821	Prepare beds and handle linen and bed coverings ***	2	2
377708	Service bedroom areas ***	2	1
377705	Maintain housekeeping supplies	3	3
113821	Assist with the selecting, preparing and providing of food	2	8
120416	Apply personal safety practices in a food or sensitive consumer product environment	2	5
120404	Maintain personal hygiene, health and presentation in a food handling environment	2	5
377801	Maintain a clean linen supply	3	3
243205	Clean kitchens ***	1	6
377706	Provide a house keeping service within the designated area of work	3	3
243204	Understand basic cleaning principles	1	15
243203	Use chemicals in the cleaning services environment	1	8
			59

\*\*\* - Please note any course with this next to it is only available for class-based learning at our DURBAN CAMPUS

# Requirements for these Skills Programmes

- LAPTOP OR SMARTPHONE
- ACCESS TO DATA OR WIFI

#### LEARNERS ACCESSING THIS SKILLS PROGRAMME SHOULD BE COMPETENT IN:

- COMMUNICATION AT NQF LEVEL 1 / STD 7 / GR 9
- MATHEMATICAL LITERACY AT NQF LEVEL 1 / STD 7 / GR 9

## **ENROLMENT**

To enrol onto this course, you will need to create a student account by clicking on the link below.

## WWW.VITALONLINE.CO.ZA/MOODLE/LOGIN

ONCE YOU HAVE CREATED AN ACCOUNT CLICK ON THE LINK BELOW TO TAKE YOU TO THE PAYMENT AND ENROLMENT PAGE FOR THIS COURSE.

## **CLICK HERE**

## **Contact Us**

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